

QMS ISO 9001:2015 Lead Auditor â PR328 (Course ID: 2385)

Description

The training course is implemented by TÃ V AUSTRIA Hellas, as a CQI and IRCA Approved Training Partner, ID:6053715

CQI | IRCA
CERTIFIED COURSE

Description This course covers the process approach to quality management systems and auditing, the eight quality management principles, the requirements of ISO 9001 (and guidance in the accompanying document 9004), and how to plan, complete and report the audit of an entire quality management system. **Who is it for?** This course is for those intending to acquire the competence to audit an organisationâ s ISO 9001-based management system, either as third or second party audit. Successful completion of this course is required for certification as an Auditor on IRCAâ s QMS Scheme. **Content** In context of 1st, 2nd and 3rd Party audit, the techniques and disciplines of:

- Audit planning, including the construction and use of checklists
- Performing the audit, including conducting interviews and following document trails, process auditing and procedural auditing
- Audit report writing and feedback techniques
- Following up the results of audits and how results should be used to drive continual improvement
- Leading an audit team

The course will introduce you to the following cornerstones Quality Management:

- The Principles of Quality Management
- Plan â□□ Do â□□ Check â□□ Act methodology
- The ISO 9000 series and ISO 9001 requirements

A very good knowledge of the standard and familiarity with its requirements is required. **Exams** Examinations are conducted online through the CQI-IRCA examination platform within 30 days from the last day of the training course. Upon successful completion of the examinations, an IRCA-CQI Auditor/Lead Auditor Certificate is awarded. The exam questions may relate to prior knowledge that is not covered in this course. It is strongly recommended that learners who lack the required prior knowledge acquire it before booking a place on the course. In case of failure in the final exams, a Certificate of Attendance is issued, and the opportunity for a re-examination is provided within one year. **CANCELLATION POLICY:** All training programs are conducted only when the required number of participants is reached. TÃ□ V AUSTRIA ACADEMY reserves the right to postpone, change the instructors and the location of the program, as well as to cancel its training programs. Confirmation or cancellation of the program will be made:

- **One (1) week** before the program start date (for in-person attendance) and
- **Two (2) days** before the program start date (for online attendance via the digital platform).

By submitting the participation fee, the Participation Declaration becomes **binding**. Cancellation of participation can **only** be made in **writing**, no later than:

- **Five (5) days** before the scheduled start date of the program (for in-person attendance) and
- **Three (3) days** before the scheduled start date of the program (for online attendance via the digital platform).

In case of failure to notify TÃ□ V AUSTRIA ACADEMY of a cancellation in time, **40% of the participation fee will be retained**. *The training programs of TÃ□ V AUSTRIA ACADEMY are **exempt from VAT**, according to Law No. 2859/2000, Article 22 Â§ 1.

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